

The logo for Jackson, featuring the word "Jackson" in white sans-serif font on a dark blue rectangular background with a thin yellow horizontal line below the text.

# Jackson

Flexible Bacs solution ensures security compliance at a reduced cost

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Delivering a new solution to Jackson, a first-class engineering and construction company, SmarterPay provided a flexible Bacs payment solution without additional setup costs or consultancy fees.

First established in 1952, Jackson is the largest subsidiary of One Group Construction Ltd, a holding company for several construction businesses based in the United Kingdom. Initially specialising in public construction, such as improving roads and sewers for housing schemes, Jackson has diversified over the years to offer a rich variety of services to the construction industry.

Operating from seven offices across the UK, Jackson uses the Bacs service to make payments along with three other Bacs payment teams spread across One Group Construction.

In September 2016, Bacs initiated an update enhancing communication and connection security, mandating that all software providers be compliant with the revised measures. All vendors were required to provide requisite updates to their customers to ensure adequate system compatibility and continued successful transmission of files.

**300**  
employees

**650**  
bridges built  
since 1952

**1200**  
miles of road  
built since  
1952

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## The Solution

As a result, Jackson contacted SmarterPay who assisted them with the initial download of SmarterPay On Premise and as Steven Cook, Support Analyst at Jackson denotes: “It quickly became clear during the trial period that the SmarterPay solution was easy to implement and intuitive for the end-user and was exactly what we were looking for.”

The transition to SmarterPay has enabled all four Bacs payment teams across One Group Construction to make submissions with a single licence at a

reduced cost. The leading Bacs payment team at Jackson are also easily able to control the settings and permissions on SmarterPay, giving them more flexibility in relation to staff access and payment processes.

Commenting on the continued success of the solution, Cook enthused “The reality is that SmarterPay has been so stable in its operation and so straightforward to use, that we’ve not needed to call for any assistance whatsoever, and that speaks volumes.”



### Customer Profile

Jackson is the largest subsidiary of One Group Construction Ltd, a holding company for 12 construction-related businesses based in the United Kingdom. Offering innovative construction and consultancy solutions, Jackson operates across seven sites and has an annual turnover of approximately £68 million.

## SmarterPay On Premise

SmarterPay On Premise allows you to organise, automate and manage your business payments easily and effectively to pay your staff and suppliers on time and collect customer payments.

Working alongside your existing accounting, payroll or membership management software discover the following benefits:

- ✓ Automated Bacs submissions
- ✓ Reduced manual business costs
- ✓ Real-time visibility of payments
- ✓ Full audit trail and reporting options
- ✓ Bureau options available
- ✓ Industry-standard encryption & digital signatures



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